

Preamble

To accomplish the vision and mission of the American Society for Health Care Risk Management, ASHRM members must conduct themselves in a manner that demonstrates respect and concern for those they serve and the profession in which they are engaged. ASHRM has adopted this Code of Professional Conduct to assist its members in determining and recognizing appropriate professional conduct.

The Responsibility to the Profession

The health care risk manager has a responsibility to practice the profession with honesty, fairness, integrity, respect and good faith. In striving to fulfill this responsibility, the health care risk management professional will:

- Avoid conduct which would result in harm to others and promote conduct which reflects well on the profession;
- Identify, acknowledge, and disclose potential conflicts of interest;
- Comply with all federal, state, and local laws, regulations, and accrediting standards that impact the delivery of health care;
- Conduct oneself as a leader in professional behavior that will merit the trust, confidence, and respect of patients, healthcare professionals, and the general public;
- Maintain and improve professional skills, knowledge, and competence;
- Advance best practices by supporting risk management research;
- Participate in activities that support and enhance the credibility and dignity of the healthcare risk management profession;
- Maintain and respect professional confidences;
- Uphold the vision and mission of the American Society for Health Care Risk Management; and
- Uphold the integrity of this Code of Professional Conduct by agreeing to abide by all rules of conduct prescribed by this code and by ASHRM's policies and procedures.

The Responsibility to Those We Serve

The health care risk management professional has a responsibility to help promote the overall quality of life, dignity, safety, and wellbeing of every individual needing healthcare services. In striving to fulfill this responsibility, the health care risk management professional will:

- Respect the dignity of all individuals by practicing in a non-discriminatory manner;
- Recognize that patients and their families are partners in the healthcare delivery process entitled to fair and respectful treatment;
- Communicate honestly and factually with patients and their families, as well as colleagues and others;
- Share confidential information or protected health information only in circumstances where appropriately authorized or required by law;
- Investigate and analyze events so that steps can be taken to reduce the likelihood of similar injury to others;
- Promote cultural change that encourages the reporting of events that may result in actual or potential harm to patients or others; and
- Advocate for patient safety.

ASHRM

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